



**NORTHEAST ALABAMA WATER**  
**APPLICANT INFORMATION**  
 PO BOX 681359, FORT PAYNE, AL 35968

METER # \_\_\_\_\_ DATE \_\_\_\_\_

**FULL NAME**  
 Applicant \_\_\_\_\_

**MAILING ADDRESS** \_\_\_\_\_  
 \_\_\_\_\_  
 City State Zip

**FULL NAME**  
 Spouse \_\_\_\_\_  
 (Include Maiden Name)

**SERVICE ADDRESS** \_\_\_\_\_  
 \_\_\_\_\_  
 City State Zip

**SOCIAL SECURITY NUMBER**  
 Applicant \_\_\_\_\_  
 Spouse \_\_\_\_\_

**TELEPHONE( )** \_\_\_\_\_

**DATE OF BIRTH**  
 Applicant \_\_\_\_\_ Spouse \_\_\_\_\_

Have you had water with us before? \_\_\_\_\_  
 If yes, year and location \_\_\_\_\_

**DRIVERS LICENSE NUMBER**  
 Applicant \_\_\_\_\_  
 Spouse \_\_\_\_\_

Do you rent \_\_\_\_\_ or own \_\_\_\_\_ property?  
 If you rent, who owns? \_\_\_\_\_

MARITAL STATUS: Single ( ) Married ( ) Widowed ( )  
 Separated ( ) Divorced ( ) Date Divorced \_\_\_\_\_

Applicant's Employer & Address \_\_\_\_\_  
 \_\_\_\_\_  
 Names of children and other adults living in your house  
 \_\_\_\_\_  
 \_\_\_\_\_

**CUSTOMER RESPONSIBILITIES**

\*The CUSTOMER shall be responsible for installing and maintaining a pressure regulator valve (PRV) and a cutoff valve on their line. The meter and related components (check valve, cutoff, etc...) serving the CUSTOMER's service shall remain the property of NEAW and shall not be used by the customer. Tampering with said meter/attachments may involve service being discontinued without notice. If a request is made to have the service left off at the meter, the CUSTOMER is still responsible to have their cutoff valve in the off position.

\*Services provided by NEAW shall be supplied only to the applicant at the meter number in this contract. Customer shall not connect any other dwelling or property to the water service.

\*NEAW shall have the right to restrict, control or discontinue service at any time during emergencies or repairs. NEAW shall not be liable for failure to furnish service for any reason beyond its control or for any loss, injury or damage to persons, plumbing or property resulting from such service discontinuance.

\*To protect the overall system from being contaminated CUSTOMER agrees not to allow any cross-connection between NEAW service and a private well or any connection. If cross-connection takes place, service may be discontinued without notice.

\*Failure to receive your bill will not relieve any payment obligation. Any unpaid balance will be subject to disconnection at any time; if not paid 5 days of the due date.

\*NEAW reserve the right to discontinue water service at any time for failure to follow the rules and regulations.

**BY SIGNING THIS APPLICATION, CUSTOMER IS STATING THAT THE ABOVE APPLICATION IS CORRECT AND ALL CUSTOMER RESPONSIBILITIES HAVE BEEN READ AND AGREED UPON.**

APPLICANT'S SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

SPOUSE'S SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_



**Northeast Alabama Water (NEAW)**  
PO Box 681359, Fort Payne, AL 35968

PHONE: 256-845-6186

FAX: 256-845-7621

WEBSITE: [www.neawater.com](http://www.neawater.com)

**AREA DUE DATES** (The box checked will be your due date)

Area 1 & 2- Is due the 23<sup>rd</sup> of every month.

Area 3 & 4- Is due the 10<sup>th</sup> of every month.

**BILLING RATES:**      **FIRST 2000 GALLONS - \$23.35 MINIMUM**

**\*YOU WILL RECEIVE A MINIMUM BILL EVEN IF YOU'RE NOT USING WATER\***

**\*EXPECT 2 TO 3 DAYS FOR SERVICES TO BE TURNED ON FOR REGULAR AND NONPAYMENT RECONNECTS**

**\*PHONE NUMBERS MUST BE KEPT CURRENT IN ORDER TO ASSIST YOU BETTER.**

**CUSTOMER RESPONSIBILITIES**

\*The CUSTOMER shall be responsible for installing and maintaining a pressure regulator valve (PRV) and a cutoff valve on their line. The meter and related components (check valve, cutoff, etc...) serving the CUSTOMER's service shall remain the property of NEAW and shall not be used by the customer. Tampering with said meter/attachments may involve service being discontinued without notice. If a request is made to have the service left off at the meter, the CUSTOMER is still responsible to have their cutoff valve in the off position.

\*Services provided by NEAW shall be supplied only to the applicant at the meter number in this contract. Customer shall not connect any other dwelling or property to the water service.

\*NEAW shall have the right to restrict, control or discontinue service at any time during emergencies or repairs. NEAW shall not be liable for failure to furnish service for any reason beyond its control or for any loss, injury or damage to persons, plumbing or property resulting from such service discontinuance.

\*To protect the overall system from being contaminated CUSTOMER agrees not to allow any cross-connection between NEAW service and a private well or any connection. If cross-connection takes place, service may be discontinued without notice.

\*Failure to receive your bill will not relieve any payment obligation. Any unpaid balance will be subject to disconnection at any time; if not paid 5 days of the due date.

\*NEAW reserve the right to discontinue water service at any time for failure to follow the rules and regulations.



## Northeast Alabama Water (NEAW)

### REQUIREMENTS

PO Box 681359, Fort Payne, AL 35968

#### **ITEMS CHECKED WILL BE NEEDED IN ORDER TO OPEN WATER ACCOUNT**

- |   |  |
|---|--|
| (x) APPLICATION CARD COMPLETED                      | (x) \$125.00- DEPOSIT AND CONNECT FEE<br>OR  |
| (x) COPY OF PICTURE ID                              | (x) \$600.00- 3/4" SERVICE AND DEPOSIT<br>OR |
| (x) COPY OF SOCIAL SECURITY CARD                    | (x) \$850.00- 1" SERVICE AND DEPOSIT<br>OR   |
| (x) NEIGHBOR'S FULL NAME-(meter set only)           | (x) \$2,600.00- 2"SERVICE AND DEPOSIT        |
| (x) DEED OR <u>NOTARIZED</u> RENTAL/LEASE AGREEMENT | (x) MARK LOCATION OF NEW SERVICE             |